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**Nespresso B2C Coffee Machine Repair Flat Fee**  
**浓遇咖啡B2C咖啡机维修服务报价**

Machine model 机器型号	C30,D30,C40, D40,C50,D50, C45,D45	C55,D55,C60,D60,C61,C100, C101,C110,C112,D112, C113, D113,F111, F121,GCV2,GDV2	C80,D80,C120,C122,D122, C140,F411,F421,F511,F521,F531, S85, GCV1,GDV1, GCB2, GDB2	C85, D85	C520,F456 J520,J620	C290,C180 C185
Flat Fee 维修报价	300 RMB	400 RMB	500 RMB	600 RMB	800 RMB	1000 RMB

**Description of repair service 维修服务说明**

- Nespresso guarantees the B2C machines against defects in materials and workmanship for 2 years. A flat fee will be charged for the repair service after the warranty is expired.
- Nespresso 对因材料不良及生产错误而导致的产品故障提供2年的保修服务。保修期结束后，Nespresso将按照以上收费标准收取维修费。
- Loan machines can be provided during the machine is under repair upon request.
- 维修期间，Nespresso将根据客户的需要免费为客户提供备用机。
- Pick up & delivery service by Maintenance Engineer is available in some areas, a loan machine will be provided.
- 部分地区支持维修师傅上门。
- For the customers located in the other areas, we'll arrange Shunfeng Express and a turnover box:
- Nespresso will send a loan machine and turnover box to the customer, after receiving the loan machine, customer will put the fault machine into turnover box, then make an appointment with Shunfeng Express to delivery machine to repair center, after completion of maintenance, customer's coffee machine will be sent back, customer shall make an appointment with Shunfeng Express again to delivery loan machine and turnover box to the our repair center. Whether the machine within the warranty or not, the transportation costs incurred by the maintenance service shall be borne by Nespresso.
- 其它地区的客户，我们将会安排顺丰加周转箱：
- Nespresso 会先邮寄备用机以及周转箱给客户，客户收到备用机后，将故障机装进周转箱，自行预约顺丰上门取机并邮寄到相应的维修中心，维修完成后，Nespresso维修中心会将修好后的咖啡机寄还给客户，客户需再次预约顺丰将备用机以及周转箱邮寄到维修中心。无论是否在质保期内，维修产生的运输运费均由Nespresso承担。
- A free preventative maintenance will be provided during repairing the fault mentioned (free descaling, replacing seals and worn parts).
- 故障维修的同时，Nespresso会对客户机进行一次免费的保养（包括更换密封件和已磨损零件）。
- Repaired parts will be warranted for the unexpired portion of original warranty or 6 months, whichever is greater.
- 维修过的机器将享有原本保修期未完的部分或六个月，以时间较长者为准。
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(若有不同版本，请以最新版本为准)

